

## Congratulations!

Welcome to Vera Smarter Home Control. The VeraPlus Advanced Home Controller provides security, convenience and peace of mind.



### What's In The Box



VeraPlus Controller



#### Controller Features

#### Compatibility

Add devices like sensors, thermostats, door locks, cameras and dimmers, using any of 4 wireless protocols (Z-Wave, ZigBee, Bluetooth and Wi-Fi).

#### Faster Processor & More Memory

With twice the memory and a faster processor, VeraPlus can handle more devices with smoother, faster operation.

#### SuperFast Wi-Fi

Built-in state-of-the-art 802.11ac Wi-Fi. Offers higher bandwidth so you can connect additional Wi-Fi cameras to your home or small business system with no degradation in picture quality.

#### Security & Automation

Customize your Vera system by adding devices for home safety, security and convenience.

For more information on these controller features go to: www.getvera.com/controllers/veraplus

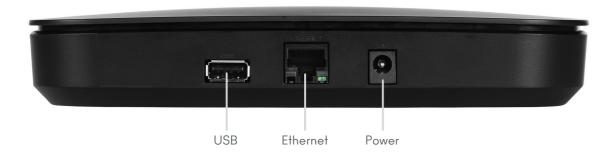
#### LED Names

- 1 Power
- 2 Internet
- 3 Wi-Fi
- 4 Z-Wave
- 5 Service
- 6 ZigBee
- 7 Bluetooth



### Installation

- Firmly connect the provided Ethernet Cable from your VeraPlus to your Wi-Fi router (or other Internet source).
- 2 Firmly connect the AC Power Adapter to VeraPlus and plug it into an AC outlet. VeraPlus has no on/off switch. It will power up as soon as you plug in the AC adapter.



3 To setup your controller, go to http://home.getvera.com



If you are a new user, click the "I have a new controller" button on the screen. Agree to the terms and conditions. Then select your Controller.

If you already have an account, please login. Click the "Add another controller" button. Then select your Controller.



Follow the Setup Instructions.



## Overview

VeraPlus Home Controller is the central hub for creating security or smart home scenes. Scenes give you the power to simply and easily customize your Vera controller to work with devices exactly the way you want.

Combine devices such as cameras, lighting and sensors to personalize your system's scenes.

There are over seventeen hundred devices that can work with VeraPlus.



#### Device Types

#### **SECURITY DEVICES**

They are always on and monitoring your home. However, your VeraPlus system will only report a breach if the sensor is in the "Armed" status. Normally, these sensors are "Armed" in Night, Away and Vacation modes as default settings. (You may change these defaults in the Settings section of the Vera dashboard app.)

Wi-Fi Cameras (Indoor & Outdoor)

Door / Window Sensors

Motion Detectors

Glass Break Sensors

Outdoor Alarm

### Help Scare Away Intruders



Go to www.getvera.com/scenes for more ideas



#### SAFETY DEVICES

Use these for home protection and peace of mind even when away from home. Safety devices are always active and "Armed" regardless of which mode your VeraPlus system is in. If a problem arises, you need to know about it, regardless of whether you're home, away, asleep or on vacation.

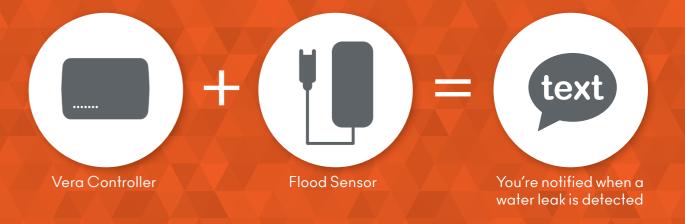
Smoke Detectors

Carbon Monoxide Detectors

Flood Sensor

Temperature & Humidity Sensors

# Find Out Instantly When Problems Occur



Go to www.getvera.com/scenes for more ideas



#### **CONVENIENCE & LIFESTYLE DEVICES**

Use these devices to save energy and money. Eliminate the repetitive tasks in your life like turning lights off, adjusting the thermostat, double checking to make sure the garage door is closed or the daily adjustments of window coverings.

Thermostats

Door Locks

Light Dimmers & Switches

Garage Door Openers

Temperature & Humidity Sensors

Light Sensors

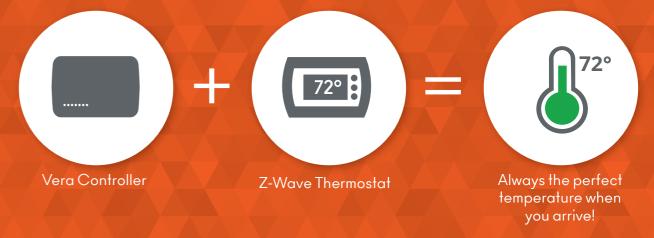
Lawn Sprinklers

Window Curtains

**HVAC** Vents

Room Air Conditioners

### Warm Or Cool Your House While You're Driving Home

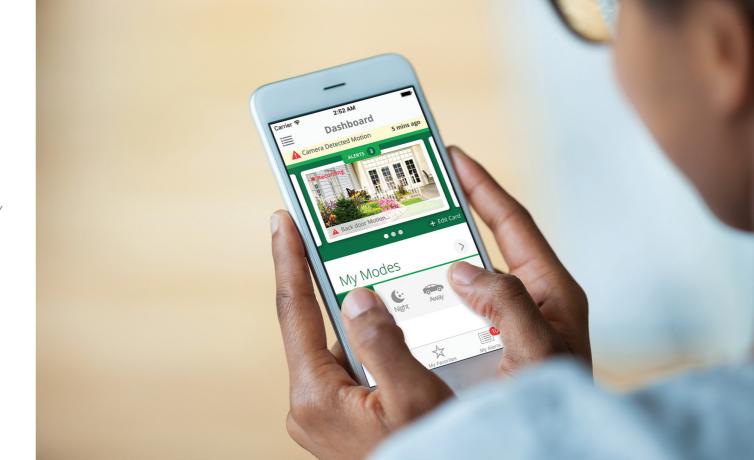


Go to www.getvera.com/scenes for more ideas

## Vera App

The Vera App controls your entire VeraPlus system, including all the devices working individually or together. Even if a device has its own app, you won't need it—use the Vera app instead.

The free Vera app runs on smartphones (iOS and Android), tablets, or in a browser on any Windows, Mac, Chromebook or Linux computer. You don't have to choose between them—use your computer when home and your smartphone when away. VeraPlus will continue running 24/7 to monitor your home, regardless of whether you have the app open.



#### **KEY FEATURES OF VERA APP**

#### Modes

Modes are a powerful feature that lets you control all your devices at once. There are 4 Modes—Home, Away, Night and Vacation. You can customize how each Mode works.

#### Cards

The Current Status Card displays at the top of the Dashboard and offers a quick check of overall Vera system status. You don't have to check each window sensor to know that all windows are closed and the alarm system is "Armed", for example.



#### Users

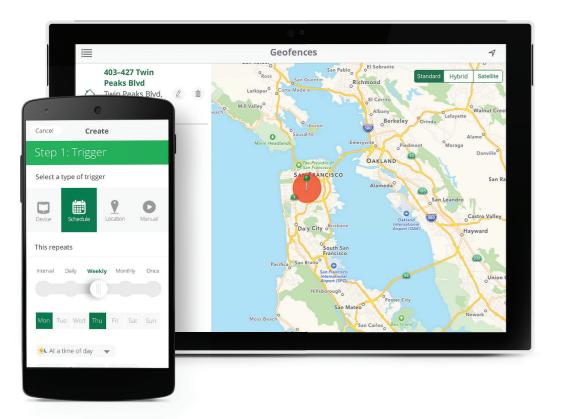
Your Vera system can have as many users as you like. Everyone in your family, or everyone who works in your small business can have a different username and password. The Vera app lets you set permissions and notifications for each user.

#### Notifications

Your Vera system can send you a text or email alert to notify you (and other users) of just about anything that happens in the system, such as when a door or window opens, a motion detector trips, someone unlocks the door, a smoke detector trips, and much more!

For more information on setting up notifications, go to: <a href="http://support.getvera.com">http://support.getvera.com</a>





#### Scenes

Control any device based on another device. Turn on an outdoor light when a sensor detects motion. Or set an alert, to get a text whenever a door is opened. Timer scenes use the Controller's built-in clock to turn devices such as lights and lawn sprinklers on or off. Or use your phone's location to Geofence.

#### Geofencing

Use your cell phone location to automatically control your system. As you arrive home your garage door will automatically open. Or leave the house and lights will turn off, doors will lock, and your thermostat will set to reduce energy use. Just be sure to carry your phone!

For more information on Geofencing go to: www.getvera.com/geofencing

## Range Extenders

If a device doesn't seem to work in its proper location, but you find that your device works when you bring it closer to your VeraPlus controller, you will need to add a repeater or range extender. Repeaters or extenders are used to expand the coverage area of your network. They work by receiving your existing signal, amplifying it and then transmitting the boosted signal.

For most devices, you don't need to pay any attention to which protocol (Z-Wave, ZigBee, Wi-Fi & Bluetooth) a device uses, as your VeraPlus controller automatically connects wirelessly to any of these. However, repeaters & range extenders are protocol specific. Be sure it matches your device's protocol.



For more information on repeaters go to: https://shop.getvera.com

## Help Options

We strive to make VeraPlus and the Vera App easy. If you experience any difficulty, Vera is here to help. We provide free customer support with real experts who guickly identify and resolve any issues.





xupport@getvera.com

Vera Knowledge Base: http://support.getvera.com

Articles with instructions, downloadable manufacturer sheets and extensive FAQs.

Videos demonstrating system setup and features.

Forums where knowledgeable users and experts respond to posts.

#### **Warranty—We Stand Behind Our Products!**

Vera strives to build the very best products possible. Should your Vera Smart Home Controller fail within the first 12 months from purchase, we will repair or replace your unit, free of charge.

